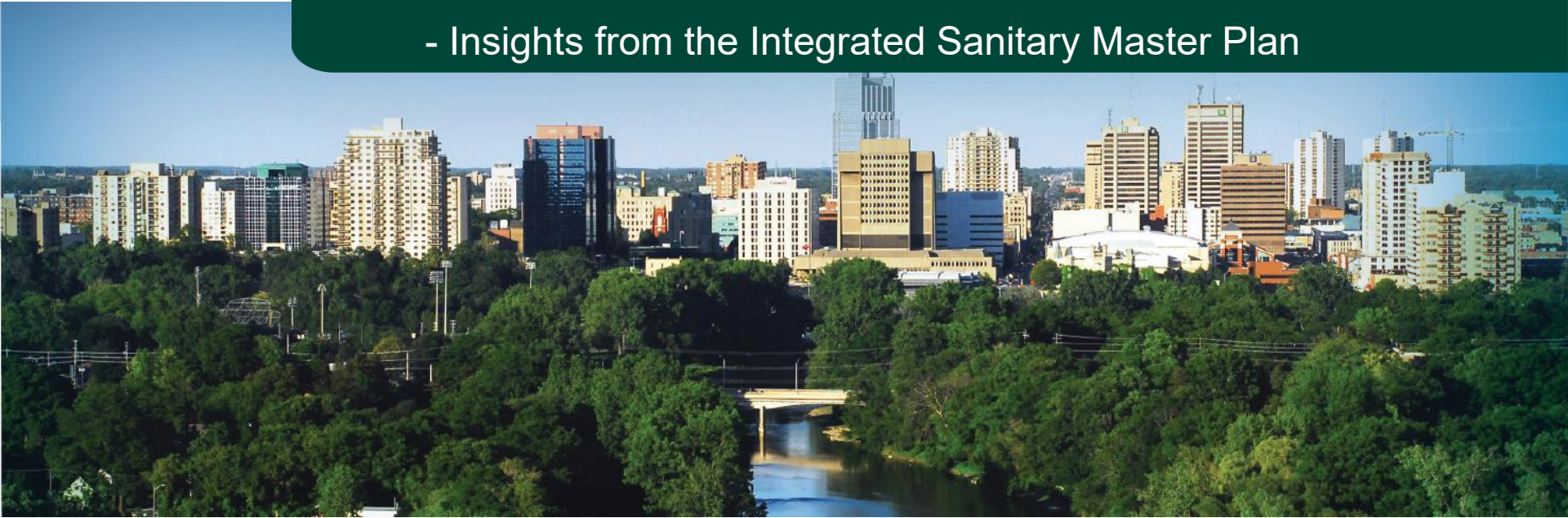




Bridging the Gap: From Strategic Planning to Capital Delivery in Sanitary Infrastructure

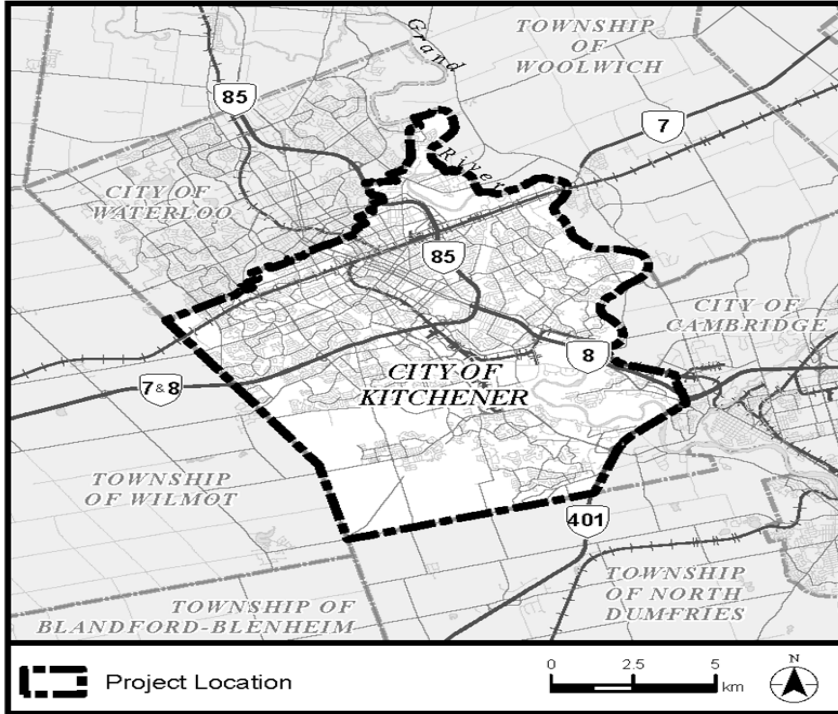
- Insights from the Integrated Sanitary Master Plan



Jean Hao - City of Kitchener

November 12, 2025

Urban Growth & Infrastructure Challenge



- **Urban growth:**

Population from 330K to 754K, increasing demand

- **Sanitary Infrastructure Load:**

850+ km pipes, 22 pumping stations, increased stress

- **Climate Change Impact:**

Extreme rainfall events driven by climate change increase the need for resilient and sustainable infrastructure solutions.

- **Master Plan Necessity**

Need a Master Plan to address current and future infrastructure challenges sustainably.

Purpose and Scope

- **System Assessment**

Evaluates the sanitary system to identify current challenges and future needs.

- **Planning and Projections**

Integrates new policies and growth forecasts to ensure capacity

- **Stakeholder and Data Integration**

Data analysis and stakeholder input

- **Guiding Capital Investments**

Directs investments and operational strategies for an effective sewer system



Key Findings and Issues

- **Capacity Limitations**

Faces capacity challenges that limit growth and strain existing systems.

- **Infrastructure Deterioration**

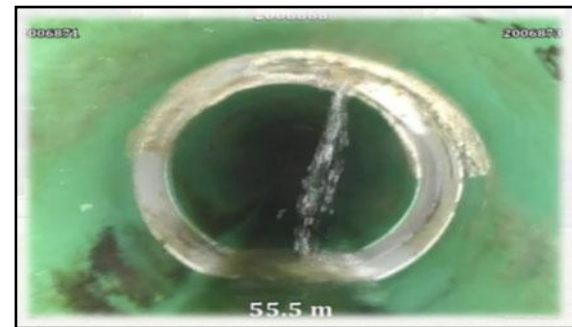
Aging and deteriorating infrastructure increased maintenance needs and potential failures.

- **Data Gaps and I/I Challenges**

Data gaps hinder informed decisions; inflow and infiltration issues worsen system efficiency.

- **Climate and Chemical Risks**

Climate change impacts and hydrogen sulfide damage present serious risks to infrastructure longevity.

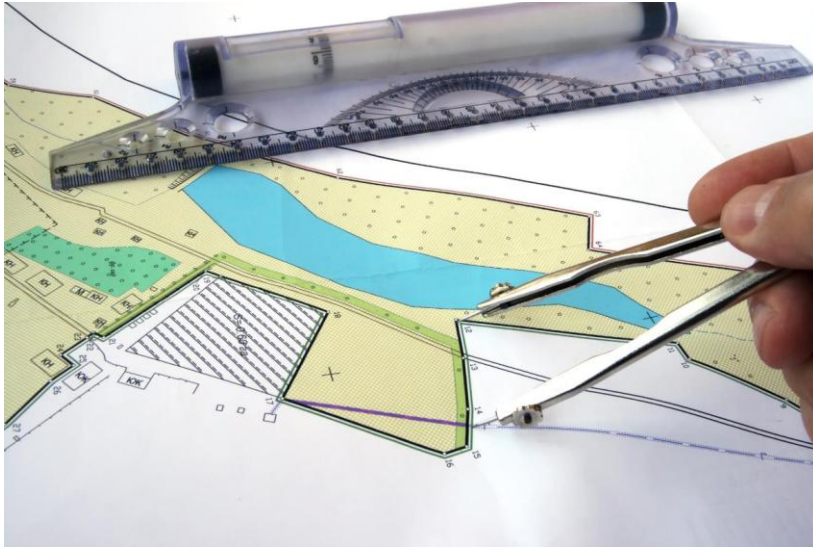


Picture 1: Infiltration Gusher



Picture 2: Hydrogen Sulfide Damage

Evaluated Alternatives



1 – Do Nothing



2 – Shaping Community Growth



3 – Infrastructure Updates



4 – Data Acquisition Programs

Recommended Strategy



Shape Community Growth



Infrastructure Upgrades



Data Acquisition Programs

Shape Community Growth



- Monitor growth for projections.



- Timely reviews

Infrastructure Upgrades



Manchester Pumping Station

A. Capacity-based projects

Increase system capacity through targeted replacements to improve efficiency and support future growth.

B. Condition-based projects

Renew high-risk assets and upgrade aging infrastructure—scope to be confirmed through further investigation.

Data Acquisition Programs

Rainfall & Flow Monitoring Program

InfoWorks ICM Model Updates & Maintenance

Sanitary Sewer & Forcemain Investigation Program

Inflow and Infiltration (I/I) Reduction Program

Hydrogen Sulfide Monitoring and Dosing Program



Technical Tools

Hydraulic Modeling (InfoWorks ICM)

- Simulate the operation of the sanitary sewer system
- Latest infrastructure, population, and other inflow data
 - Capital planning, Operational assessment, and Decision-making



Growth Management Tool

- Tracks development and zoning applications at the sewershed scale to manage urban growth effectively
- Input the Development and Zoning Application information into a “balance sheet” at a per-sub-truck sewershed scale

Implementation Roadmap



- Environmental Study Report approval completed
- Identified projects and programs



- Ongoing community engagement



- Annual budget cycles driven by data

Financial Implications



- Funding allocated through the Water Infrastructure Program (WIP) 2023



- Additional need to 2051: \$75 M



- New infrastructure priorities identified in data acquisition activities

Lessons Learned & Takeaways

- **Align Planning and Capital Programming**

Effective infrastructure delivery requires strategic alignment between planning efforts and capital investment programming.

- **Address Data Gaps**

Identifying and filling data gaps ensures accurate modeling and decision-making for infrastructure projects.

- **Modeling Tools as Living Resources**

Treat modeling tools as evolving resources that require continuous updates and stakeholder inputs for effectiveness.

- **Integrate Policy with Service Goals**

Successful infrastructure outcomes depend on synchronizing policy frameworks with service delivery objectives.



Q&A / Contact



Thank You!

Questions, ideas, or
collaboration opportunities?

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